

## Digital way for operations in ZF

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## Agenda

- About ZF Group
- About ZF Serbia
- Digitalisation strategic road map
- Digital knowlage
- Q & A



#### **Financial Overview 2020**





EUR 1.0 billion adjusted EBIT

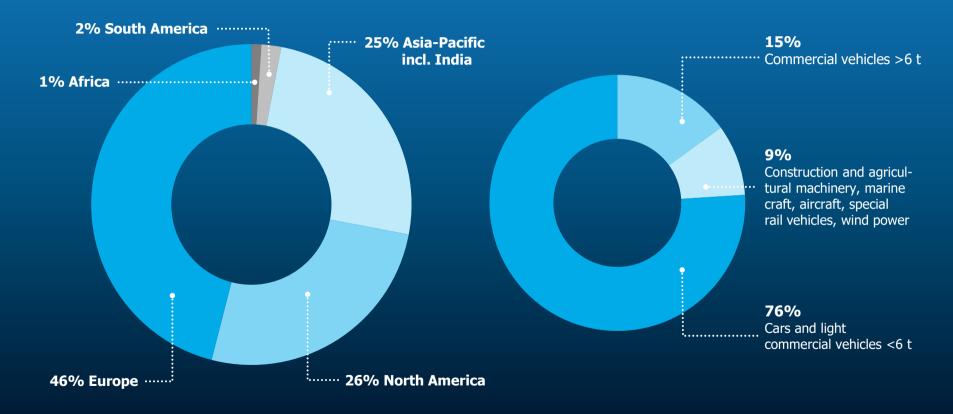
**3.2%** adjusted EBIT margin



**EUR 1.4 billion** investments in property, plant, and equipment



#### Overall Sales €32.6 Billion in 2020





#### **Division E at a glance** 2020











#### **Product Portfolio – Electrified Powertrain Systems** Electric Vehicle Drives

#### eVD 400 V

#### eVD 800 V





Fully integrated electric axle drives with power electronics, e-motor, differential, drive shafts, parking lock and motor control software from a single source.

Various performance categories: low – mid – high



## Belgrade area & Pančevo - Overview



#### **Population**:

Pančevo region: 123.000 people
Belgrade region including Pančevo: 1,7 mio

slightly growing (2011-2016) 0,3%



#### **Unemployment rate:**

- 12,5% Belgrade region
- o 11,3% Pančevo



#### **Educated labor:**

- o 96.000 University students
- 60.000 Students of secondary education



Belgrade: Sava River and the old city of Belgrade



Pančevo: Pedestrian zone

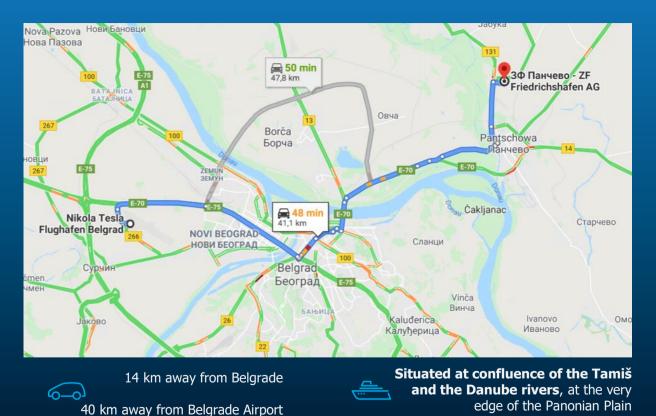


## **Geographic position & Infrastructure links**





## ZF Serbia d.o.o. – Pančevo Location



**Direct flight** connections to all capitals



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#### E75 Motorway

highway connecting to Western Europe through Hungary

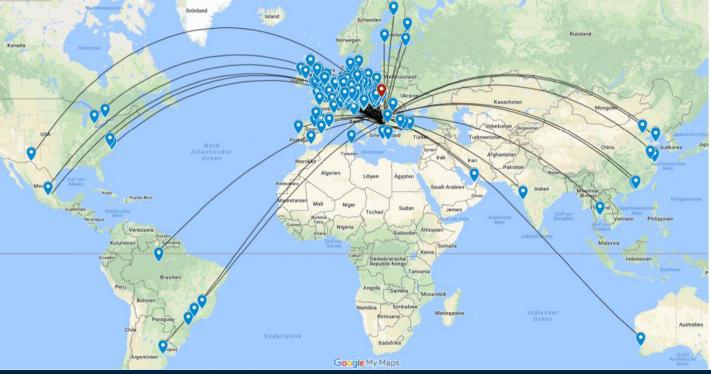
#### E70 Motorway

Part of the International E-road network, extending from Norway to Greece

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#### Customer of ZF Serbia d.o.o. world wide - 2020



465 customers of ZF Serbia d.o.o.



#### **Universities near Pančevo**



University of Belgrade (22km from PNC)



University of Kragujevac (162 km from PNC)



University of Novi Sad (113 km from PNC)

#### Projects of ZF Serbia:



E - Formula Student contract ongoing









#### **Sponsorship Formula Student signed – November 2020**









28.04.2021. Visit of students of the Faculty of Mechanical Engineering, University of Belgrade



## High schools in Pančevo



Technical school "Nikola Tesla" -Pančevo



Mechanical school - Pančevo



Technical school "23 Maj" - Pančevo

Implementation of Dual education in Pančevo High Schools in progress:

Mechanical school – Pančevo



applacation submited

Mechatronical profile - hiring

Intership for pupils and students:

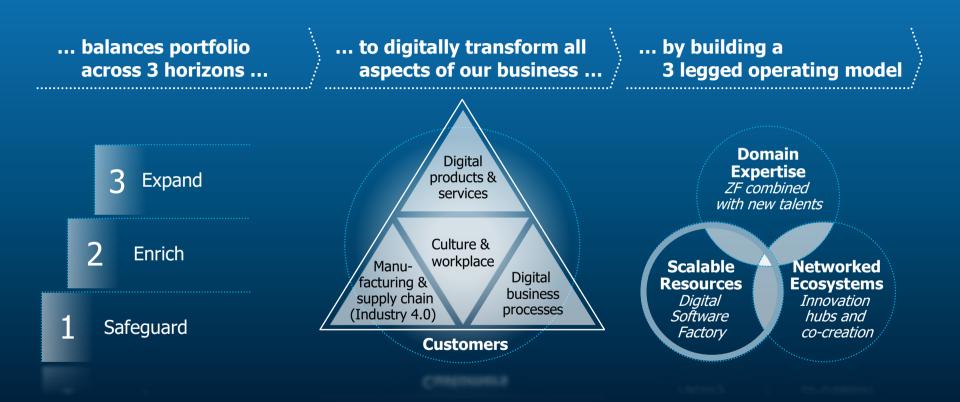






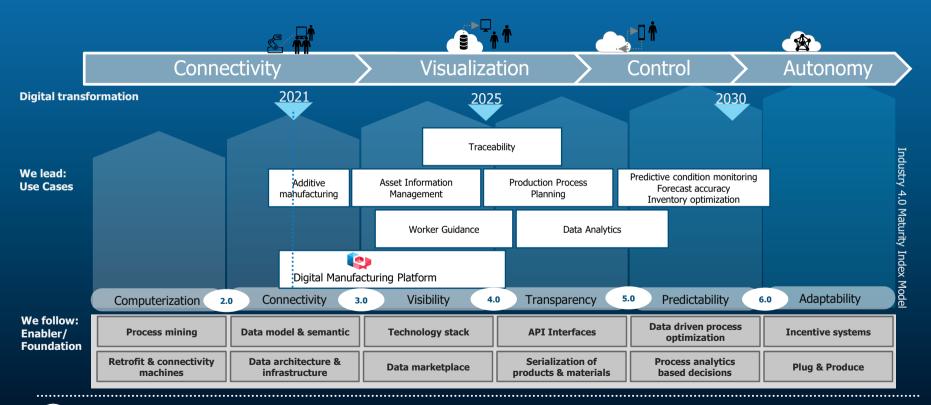


## Our master plan for digital transformation



## **1** Big picture / Strategic Roadmap

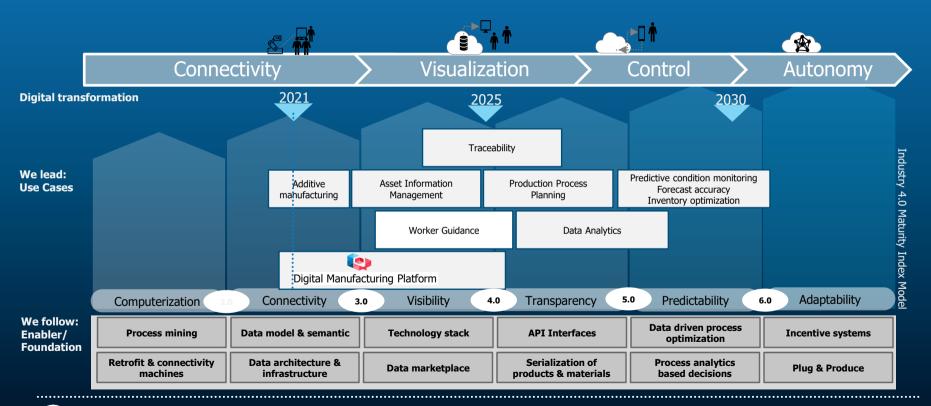
Initiative 1: Digitalization





## **1** Big picture / Strategic Roadmap

Initiative 1: Digitalization



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#### Status for the introduction of the assistance system

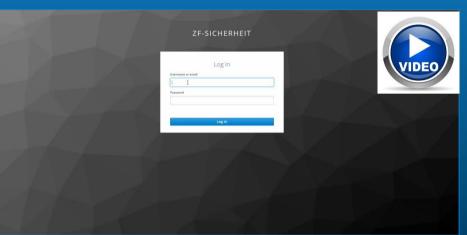
We have an **interactive kit**, with which a **wide variety of use cases** can be **easily implemented** in a creative way. Any processes can be transferred to the knowledge database on the basis of logical process models.





## Safety briefing old vs. new School





Here we were able to send our pandemic instructions to the employees at home during lockdown. Performed in the E Division and B Division.

Duration of the instruction: approximately 20 min.

<u>Status 06/2021</u>: 11.000 Pandemic Instructions online from home



Digital safety instructions from ZF were rated as the best practice in the AMS Audit



#### Learning with a trainer vs. autonomously





Process knowledge becomes a resource that can be planned in digital form

- Protection of the production Know-How against effects of Covid-19
- Preserving expert knowledge even in the face of demographic changes

Status 06/2021:

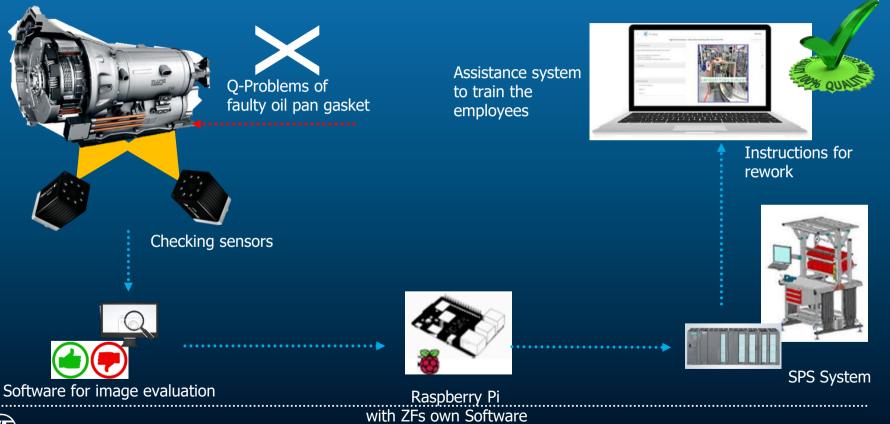
5500 safety briefing with permanent staff online 3000 instructions of student assistants 1800 autonomous learning processes guided by the system



at Saarbrücken in use in over 400 workplaces



#### **Hotfix + connection to the workplace**





## **Example Hotfix – Final assembly checking Station Hybrid 2**





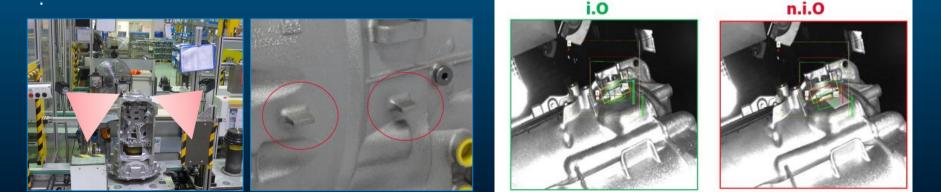
## **Potential through Hotfix - Assistance in Production**

Currently 12 projects with Hotfix assistance in ZF, for example:

#### Checking station gearbox – Passda Rippen

< 50%	1009
Nein	
	100.0%

Analysis MSA 1 to ensure the checking equipment capability, was passed with 100%. The first of 12 series stations is currently being built and put into operation.





## **Employee training in the VR room**





#### **Summary of the topics**

#### Safety briefing online

**VR** Campus

Learning process autonomusly

Developement of own Software

Trouble Shooting/ Live Support

KNOWLEDGE DATABASE

#### Assistance in real Time

Location themes



## **Currently involved locations**





#### Short Overview of the benefits for all use cases in tabular form

- All trainings can be done autonomously, by the own time and speed. There is no Trainer needed.
- In the VR you even don't loose any machine time, because the training can be done without the real machine.
- Reduction of CO<sup>2</sup> through travel activities.
- Expert knowledge becomes a resource independent of experts.
- Qualifications are standardized across locations and divisions and will be digitally available.
- Proof of instruction and certificates, in the sense of I4.0, are digitally created, recorded online, archived automatically and managed in a system cockpit in a qualification matrix.
- The Artengis assistance system is available in the IT shopping cart as corporate software.



## Conclusion on the project assistance system in the production

We combine knowledge management with processes



Part of Digitalization Operations

# see. think. act.

